

# Case Study for Stirland Paterson

## About Stirland Paterson Group Limited

Stirland Paterson Group are design, printing and mailing specialists. They continually invest in cutting edge technology to provide their customers with 24 hour manufacturing operations and “one-stop” solutions.

## What we provide

- IT Support (both remote and onsite)
- Security and Anti-spam Solutions
- Hardware and Software Installation
- Sage Modifications

## Background

Syntax has been a trusted supplier for Stirland Paterson for the past four years. The relationship began in 2006 with the IT Services division.

The relationship has been built up over a period of time. Stirland Paterson has experienced substantial growth in the past few years and their IT systems are crucial to their continued expansion and the provision of first class customer service. With tight print deadlines, the support of their IT systems is crucial and Syntax has provided them with remote and on-site support services.

The concept of having a proactive IT partner is an underpinning of their continued growth, ensuring that their IT systems continue to support the expansion.

The benefits surround a high level of system up time derived from the quality of Syntax support and the proactive approach that ensures that their systems will remain appropriate to their growth

A mixed stock of 35 PC and Apple workstations is supported together with two servers. An annual review of their IT technology conducted by Syntax allows Stirland Paterson to plan their IT strategy and investment to meet the challenges of a growing business.

All hardware requirements are supplied and installed by Syntax and a recent large project to implement digital pre-press technology from Kodak was fully supported by Syntax. Additional services provided include email security and Sage 50 software development services.

## Testimonials

“We were initially recommended to Syntax because we were moving to new premises and needed more specialist support. Syntax set up the whole computer system at that point and now handles all our hardware, software, ISDN and communication networks – acting our one stop shop, which saves us time and money.”

“They are both reactive and responsive and have the expertise to be able to handle anything that we throw at them – taking the worry out of that side of our business.”

**Phil Wilson, Financial Director**